

Career Opportunities: Service Manager - Housekeeping (172318)

Requisition ID **172318** - Posted **05/01/2026** - **Sri Lanka** - **Shangri-La Colombo** - **Rooms** - **Contract**

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Shangri-La Group – Sri Lanka

Shangri-La Hotel Colombo overlooks the Indian Ocean in the heart of the business district with direct access to the most extensive international shopping mall in Sri Lanka, Shangri-La’s own One Galle Face Mall. The hotel offers the finest accommodation in Colombo, an exciting new dining and social scene and the largest and extensive hotel conference and event facilities. The hotel comprises of 541 rooms and suites.

Join our team as a Housekeeping Manager!

“Are you passionate about maintaining exceptional cleanliness and creating a welcoming environment? Do you excel at leading housekeeping teams, ensuring high standards, and delivering outstanding guest experiences?”

As a Housekeeping Manager, we rely on you to:

- Allocate and supervise the work of the colleagues and formulate work plans.
- Ensure smooth operation on a daily basis.
- Supervise the team in the maintenance of guest rooms and replenish room supplies.
- Ensure the quality of service delivered aligns with hotel guidelines and policies.
- Maintain a high-performing team.
- Communicate regularly with colleagues and maintain a good relationship.
- Check the facilities and management of the guest rooms, spot-check, and improve the overall quality of work and work efficiency of the department.
- Organize the preparation of departmental work procedures and work evaluation.

We Are Looking for Someone Who Has:

- A minimum of 1 year in an equivalent position or 2 years as a Housekeeping Supervisor in a hotel of repute.
- Familiarity with the guest room management, service process, and quality standards.
- Strong interpersonal and communication skills.
- Ability to communicate and write with fluency in English as well as local language.
- Customer oriented and has a can-do attitude.
- Ablity to work flexible hours.
- Commitment to professional values.

Local package will be offered to successful candidate.
If you are the right person, what are you waiting for? Click the apply button now!

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