



EXECUTIVE – DIGITAL PAYMENT AND SERVICES

Digital Banking Department

Armed with a proud history of over 29 years, Pan Asia Bank is on an exciting growth journey, evidenced by an array of recognitions, including being honoured as the Top 40 business entities in the country by Business Today, the most awarded entities by LMD, Best Green Bank in Sri Lanka by Global Banking & Finance, Best Bank for ESG by International Business Magazine, the Best CSR Bank by Brands & Business Magazine, to name a few.

Job Profile:

We are looking for a dynamic and detail-oriented individual to join our Digital Banking team as an **Executive**. The role involves supporting senior product owners in driving the Bank's digital roadmap, ensuring seamless product development, and enhancing customer experiences through innovative digital solutions. The ideal candidate will be actively engaged in product research, requirement gathering, agile practices, cross-functional collaboration, and testing processes, while contributing to the continuous improvement and growth of our digital banking portfolio.

Key Responsibilities:

- Assist senior product owners in defining the product vision, goals, and digital banking roadmaps, while tracking key performance indicators (KPIs) and analyzing product performance.
- Gather, document, and prioritize user stories, customer feedback, and feature requirements from various internal and external stakeholders.
- Actively support Agile ceremonies, such as sprint planning, daily stand-ups, and reviews, by helping to manage and prioritize the product backlog.
- Collaborate with cross-functional teams, including developers, designers, and QA, to ensure the accurate implementation of product requirements.
- Conduct customer and market research, competitor analysis, and financial product studies to inform product innovation and strategy.
- Support testing efforts through User Acceptance Testing (UAT) and Quality Assurance (QA) to ensure that features meet high standards and user expectations.
- Maintain detailed product documentation, including specifications, user stories, and acceptance criteria, and regularly report progress to stakeholders.
- Conduct cost-benefit analyses and market research to drive customer-centric product decisions in coordination with management.

Candidate Prerequisites:

- A Bachelor's degree in Computer Science, Information Technology, or Business Management from an acceptable institution. Pursuing a Master's degree would be an added advantage.
- Full or part qualification in Banking from IBSL is a definite advantage.
- A minimum of 4 - 5 years of work experience in a Digital Banking or FinTech environment, with a proven track record in Project or Product Management.
- A strong understanding of Digital Banking, FinTech, API integration, UX/UI principles, and user journey mapping.
- Possession of certification/s in Project or Product Management, as well as in UI/UX Development, is advantageous.
- Excellent verbal and written communication skills, along with strong execution capabilities.
- Energetic and results-driven attitude, able to thrive in a fast-paced environment.
- Ability to adapt to regularly changing priorities.

Remuneration:

The successful candidates will be provided with an attractive remuneration package including fringe benefits, commensurate with industry standards.

If you are a results-driven professional looking for a challenging and rewarding opportunity, we invite you to apply for the position through our career portal before

APPLY NOW



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