

Career Opportunities: IT Manager (172958)

Requisition ID **172958** - Posted **30/07/2025** - **Sri Lanka** - **Shangri-La Colombo** - **Information Technology** - **Contract**

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Shangri-La Group – Sri Lanka

Shangri-La Hotel Colombo overlooks the Indian Ocean in the heart of the business district with direct access to the most extensive international shopping mall in Sri Lanka, Shangri-La's own One Galle Face Mall. The hotel offers the finest accommodation in Colombo, an exciting new dining and social scene and the largest and extensive hotel conference and event facilities. The hotel comprises of 541 rooms and suites.

We are Looking for an IT Manager.

As the IT Manager, we rely on you to:

- Oversee the hotel's IT operations, systems, and infrastructure, ensuring seamless connectivity and performance across departments.
- Manage hotel systems including PMS, POS, networking, CCTV, and guest-facing technologies.
- Provide timely technical support to all users and ensure minimal downtime for business-critical systems.
- Liaise with vendors, service providers, and corporate IT teams for software/hardware procurement and support.
- Maintain IT asset records, license renewals, and compliance with IT policies and standards.
- Monitor system performance, conduct backups, and ensure robust data security and disaster recovery processes.

We Are Looking for Someone Who Has:

- Minimum 3–5 years of IT experience in a similar role, including systems like Opera, Micros, and networking tools.
- Strong knowledge of IT infrastructure, server management, and cybersecurity best practices.
- Strong communication and interpersonal skills to support both technical and non-technical users.
- Ability to manage budgets, vendor relationships, and project timelines effectively.
- Strong analytical skills to monitor and report on losses, breakages, and the need for timely replacement.

Local package will be offered to successful candidate.
If you are the right person, what are you waiting for? Click the apply button now!

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