

JOIN THE TEAM OF  
**CARGILLS BANK**

## **CUSTOMER SERVICE OFFICERS CONTACT CENTRE**

### **KEY RESPONSIBILITIES**

- Attend and resolve customer inquiries passionately
- Go beyond and deliver exceptional service
- Work collaboratively with team members to ensure a seamless customer experience
- Address customer complaints and requests with a commitment to delivering on promises

### **QUALIFICATIONS**

- Age should be below 24 years
- Energetic and enthusiastic
- Must be a team player with good communication and interpersonal skills
- Being conversant in all three languages (English/Sinhala/Tamil) will be advantageous
- Be flexible to work on shift-based schedules, including weekends
- Previous experience in Call Centre Operations or Customer Care is preferable

Interested candidates are invited to forward their CVs to [career@cargillsbank.com](mailto:career@cargillsbank.com) mentioning the post applied for, in the subject line of the email on or before **12th May 2025**.



Official website

**[www.cargillsbank.com](http://www.cargillsbank.com)**



**FITCH RATING A(LKA)**

Cargills Bank PLC is a licensed commercial bank supervised by the Central Bank of Sri Lanka

