



We are Sri Lanka's premier private sector commercial bank. Our visionary journey has taken us beyond the realms of business as we have made a conscious effort to go where no bank has dared to go; from downtrodden villages long-forgotten, to the world across the shores. The driving force behind this epoch-making journey is our strong team of achievers, affectionately known as the Hatna Family. As we continue to make history and move ahead, we invite dynamic and ambitious individuals to join us in our trailblazing banking saga.

# We are looking for bright minds to help us create a world of happy experiences.

## COLLECTION SPECIALIST (Outsourced)

We are looking for Collections Centre Specialist in order to contact delinquent accounts via telephone to solicit payment and to gain an understanding of each customer's circumstances and negotiate repayment.

### Educational Qualifications

- GCE Advanced level examination with 3 "S" passes including English
- GCE Ordinary level examination with "C" passes for Mathematics and English.

### Work experience

- Previous work experience in debt collection in a reputed financial /non-financial institution would be an added advantage.

### Age

- Between 20 and 25 years

### Competencies

- Fluency in a minimum of two languages
- Flexibility to work on weekends and holidays
- Must have good computer literacy
- A good team player
- Selected candidates will be given on the job training and assignments at the Head Office in Colombo.

### WALK-IN INTERVIEWS WILL BE HELD AS FOLLOWS

DATE : 8<sup>th</sup> October 2025  
TIME SLOT : 8.30 am to 12.00 pm  
LOCATION : HNB Towers

Level 14, No. 479, T.B. Jayah Mawatha, Colombo 10.

\* Please bring a copy of your Curriculum Vitae and NIC



## APPLY VIA XPRESSJOBS